

## **Baker Hughes, a GE Company - Data Protection and Privacy Roadmap**

Our Roadmap to Data Protection and Privacy – including the impact of the General Data Protection Regulation (GDPR)

As a GE company, Baker Hughes (“BHGE”) shares GE's commitment to privacy and security as explained in more detail in this statement. GE and its companies are committed to a culture of information security to protect our systems and the personal data of our employees, our customers, and our suppliers. This effort begins at the top; it is a senior leadership priority with regular reviews of our capabilities, ongoing assessments of our policies and coordinated communication throughout our organization. GE understands the importance of integrating into this effort industry cybersecurity practices that have been developed by organizations such as the National Institute of Standards and Technology and the International Standardization Organization. To that end, GE maintains an information technology infrastructure that implements physical, administrative, and technical controls designed to protect information stored on GE's networks, including personal data of employees, customers, and suppliers. In addition, GE has committed resources, and implemented processes, designed to prevent, detect, and respond to cybersecurity threats.

GE has a long-standing privacy program to ensure that the Company collects, handles, and protects personal data responsibly and in compliance with applicable privacy and information security laws and *GE's Commitment To The Protection Of Personal Information* (GE's Binding Corporate Rules), where applicable.

On May 25, 2018, the EU's General Data Protection Regulation (GDPR) will replace the 1995 EU Data Protection Directive. The GDPR strengthens the rights that EU residents have regarding their personal data and harmonizes data protection laws across Europe, regardless of where the personal data is processed. GE is committed to GDPR compliance across our commercial products that collect EU personal data. We are also committed to helping our customers with their GDPR compliance by clearly identifying our role, the data categories collected or processed and providing robust privacy and security protections.

### **What are your responsibilities as a customer?**

Under the GDPR, data controllers, such as many of GE's customers, are responsible for implementing appropriate technical and organizational controls to ensure, and demonstrate that, the controller's processing of EU personal data complies with the GDPR. Specific obligations of the controller include, for example, (a) processing EU personal data only when there is a lawful basis for doing so; (b) providing to data subjects a notice that describes the controller's data processing (“transparency”); (c) minimizing the collection of personal data; (d) keeping personal data accurate and up to date; and (e) fulfilling data subjects' requests to exercise their rights with respect to their personal data. If you are a data controller,

you may find guidance related to your responsibilities under the GDPR by checking the website of your national or lead data protection authority. You should seek independent legal advice about your status and obligations under the GDPR.

### **What you can expect from BHGE?**

*Role of BHGE:* Due to the nature of products and services that BHGE offers to its customers, we collect limited amounts of personal data from contacts of our customers for the purpose of administering the customer relationship. As such, BHGE generally acts as the data controller of the personal data we process about our customer contacts. We are, therefore, responsible for and take steps to ensure that the systems and processes that we use are compliant with data protection laws, to the extent applicable to us.

*Data Protection and Security Expertise:* To meet these obligations, BHGE employs information security and privacy professionals experienced in information, application, and network security. These professionals and the organization as a whole are responsible for maintaining our defenses, creating and implementing information security review processes, maintaining the security of infrastructure, and implementing GE's information security policies. In addition, all BHGE employees are required to sign a confidentiality agreement and to complete mandatory privacy and information protection training as well as training regarding GE's code of conduct training. GE's code of conduct specifically addresses responsibilities and expected behavior with respect to the protection of information, including personal data.

*Data Processing Agreements:* In the limited circumstances in which BHGE receives personal data from its customers as a data processor, BHGE will work with its customers to execute a data processing agreement that outlines the responsibilities of the parties in accordance with the applicable GDPR requirements.

*Ongoing Commitment:* BHGE along with GE are continuously working to improve and update our processes and procedures for protecting personal data and addressing the requirements of current and evolving data protection and privacy laws. If you have any questions about our privacy program, please contact Michael Rasmuson at [michael.rasmuson@bhge.com](mailto:michael.rasmuson@bhge.com).

Effective: May 25, 2018